

Terms & Conditions

Effective Date: April 30, 2026

Business Name: ShingleBook LLC

1. Acceptance of Terms

By contacting ShingleBook LLC, including via SMS, you agree to these Terms & Conditions.

2. Description of Services

ShingleBook LLC provides affordable tax preparation services, primarily for simple W-2 returns of residents within the state of Kansas.

Our website is informational only and serves as a redirect to secure systems operated by Drake Software for document submission and processing.

3. SMS Communications

SMS is NOT a primary communication channel for our business.

- We only respond to SMS messages initiated by clients.
- We do NOT send promotional or marketing messages via SMS.

(rev. 4/30/2026) As to greatly emphasis opt-in instructions

Connect with ShingleBook LLC via SMS:

- Text START to (620) 720-1099 to chat with us about your inquiry.
- By texting START, you agree to receive conversational SMS responses from ShingleBook LLC. Message frequency varies. Message and data rates may apply. Reply STOP to opt out or HELP for help. We value your privacy: ShingleBook LLC does not send marketing texts or share your personal information. Visit our Terms of Service at <https://shinglebook.com/wp-content/uploads/2026/04/Terms-of-Service.pdf>, and Privacy Policy at <https://shinglebook.com/wp-content/uploads/2026/04/Privacy-Policy.pdf>

SMS Terms:

- Message frequency varies.
- Message and data rates may apply.
- To opt out, reply STOP at any time.
- For assistance, reply HELP.

4. User Responsibilities

By contacting us, you agree to:

- Provide accurate information when necessary
- Use communication channels appropriately
- NOT misuse or abuse communication services

5. Limitation of Liability

ShingeBook LLC is NOT responsible for:

- Delayed or undelivered SMS messages
- Technical issues related to mobile carriers or third-party services

6. Data Handling

All sensitive client information is handled exclusively through secure systems provided by Drake Software and NOT through our website or SMS.

For details on how information is handled, please refer to our Privacy Policy.

7. Contact Information

For questions regarding these Terms & Conditions:

- Email: caleb@shinglebook.com
- Phone: (620) 720-1099

8. Modifications

We reserve the right to update these Terms & Conditions at any time. Changes will be posted with an updated effective date.

For record of historical purposes, the original effective date of April 15, 2026 has been modified and ***noted*** throughout these terms and conditions.